

# Managing Using the Process Approach

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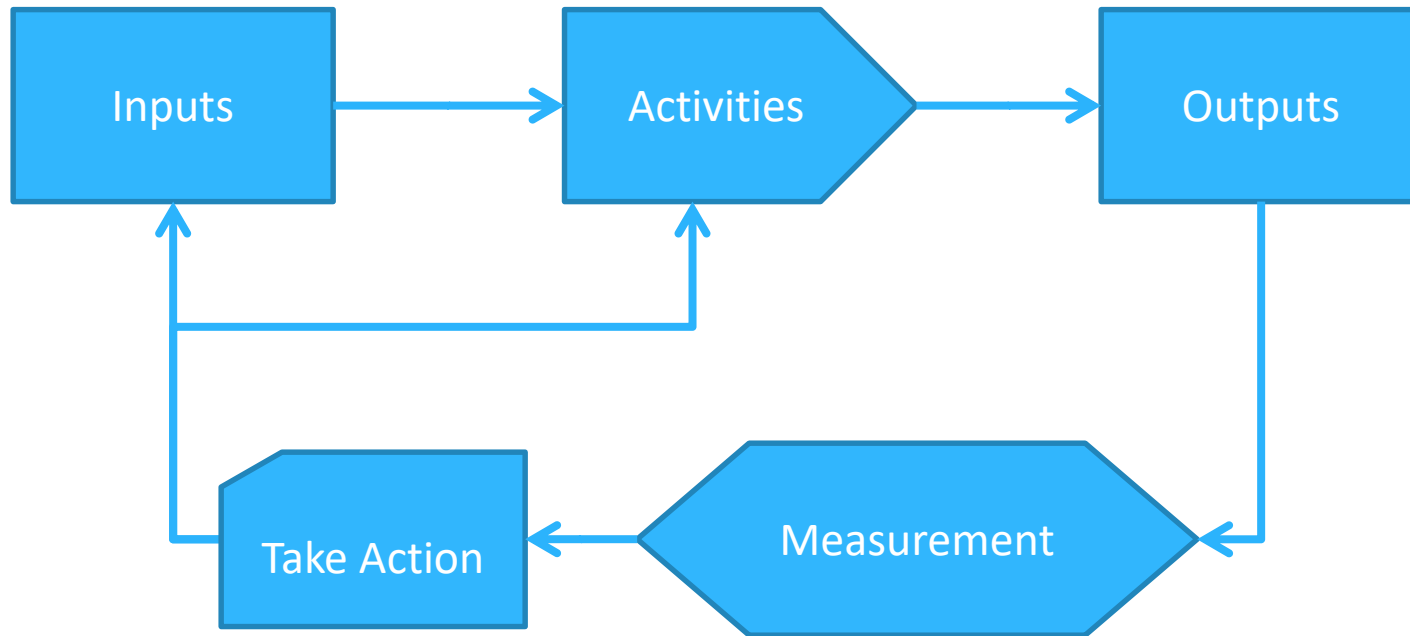
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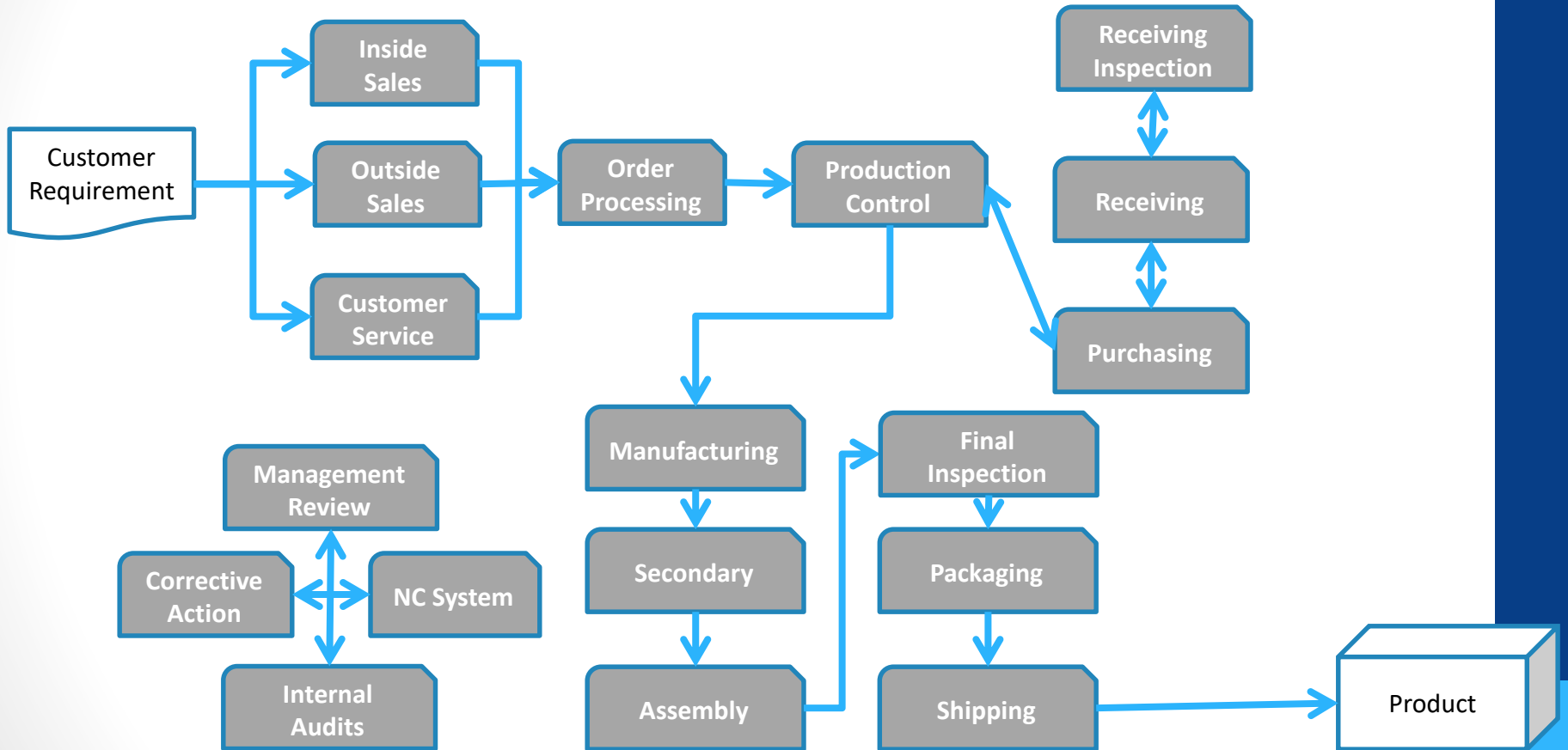
# Agenda

- What is a process.
- Process Approach
- Managing Using Process Approach
- Tools

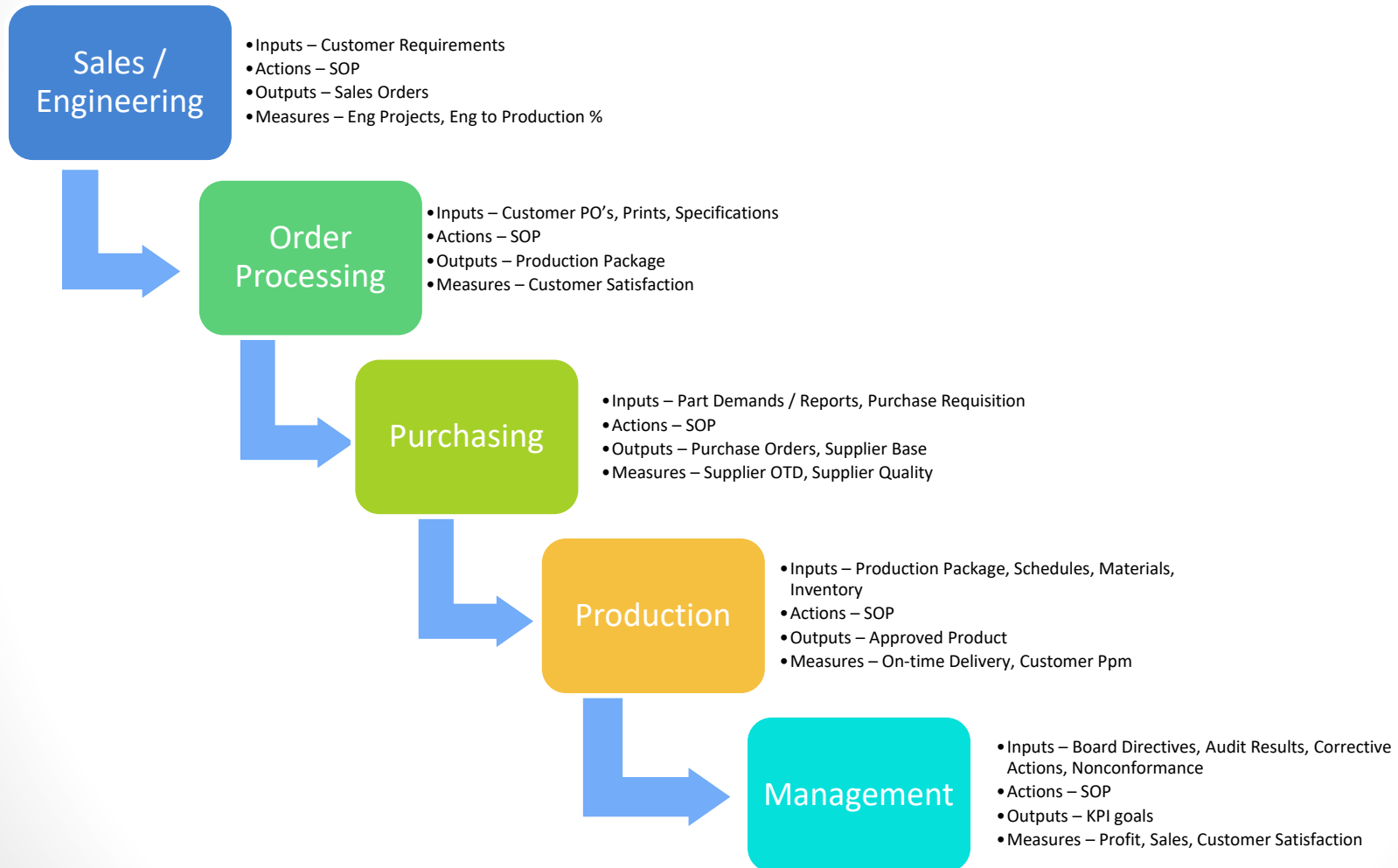
# What is a process



# Process Approach



# Process Approach



# Management Review Agenda

## Standard Agenda

- Audit Results
- Customer Feedback
- Process Performance and Product Conformity
- Status of Corrective Actions
- Action Items
- Changes to QMS
- Resources
- Improvements
- Conclusions

## Process Approach

- Sales Engineering
  - Process Performance
  - Risk
  - Corrective Actions
  - Resources
  - Improvements / Action Items
- Order Processing
  - Process Performance
  - Risk
  - Corrective Actions
  - Resources
  - Improvements / Action Items
- Purchasing
  - Process Performance
  - Risk
  - Corrective Actions
  - Resources
  - Improvements / Action Items
- Production
  - Process Performance
  - Risk
  - Corrective Actions
  - Resources
  - Improvements / Action Items
- Management
  - Context of the Org. / Risk / Opportunities
  - Customer Feedback
  - Audit Results
  - Changes that affect QMS
  - Resources
  - Improvements / Action Items
- Conclusions



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