

## Brown Larkin Management Review 2018

**Date:**

**Attendees:**

**Actions Items from Prior Management Review (ref. attached list)**

### Context of the Organization

**Internal and External Issues:**

**Interested Parties:**

**Business Related Risks, Opportunities:**

**Action Item: None**

### Customer Satisfaction

**Scorecards**

### Sales Engineering

Performance Measure	Met	New Goal	Evaluation	Resources/Action Items	Who	Due
Total Eng #'s	No	No				
% Eng#'s to Production #'s	Yes	No				

**Risk and Opportunities:**

Corrective Action:						
General Resources / Action Items:						
<b>Order Processing</b>						
<b>Performance Measure</b>	<b>Met</b>	<b>New Goal</b>	<b>Evaluation</b>	<b>Resources/Action Items</b>	<b>Who</b>	<b>Due</b>
Cust Sat	Y	2.65				
Risk and Opportunities:						
Corrective Action:						
General Resources / Action Items:						
<b>Purchasing</b>						
<b>Performance Measure</b>	<b>Met</b>	<b>New Goal</b>	<b>Evaluation</b>	<b>Resources/Action Items</b>	<b>Who</b>	<b>Due</b>
Supplier Quality %	Yes	N				
Supplier Delivery %	Yes	N				
Risk and Opportunities:						
Corrective Action:						
General Resources / Action Items:						
<b>Production Process</b>						
<b>Performance Measure</b>	<b>Met</b>	<b>New Goal</b>	<b>Evaluation</b>	<b>Resources/Action Items</b>	<b>Who</b>	<b>Due</b>
Customer Ppm	Yes	No				
On-time Delivery	No	No				
Risk and Opportunities:						
Corrective Action:						
General Resources / Action Items:						

Audit Process			
Evaluation	Resources/Action Items	Who	Due
Internal Audits			
External Audits			
Product Audits			
Corrective Action			
Quality Policy still suitable for today's organization?			

We intend to meet the requirements of our customers,  
the ISO 9001 standard while continually improving  
our quality management system.

The quality policy was reviewed and still suit's the needs of the company.

**Action Items: None**

**Planned Changes / New or Revised Regulatory Requirements that could affect the QMS:**

**Conclusion:**

Reviewed / Approved

Date:

Reviewed / Approved

Date: